



Minutes
911 Special Board Meeting
Thursday, September 16, 2021, 10:00 am
Hybrid/Microsoft Teams Meeting

I. Call Meeting to Order

Mr. Martin called the meeting to order at 10:06 am.

II. Roll Call 911 Board Members

The meeting was presented as a hybrid meeting virtually via Microsoft Teams as well as in the VRECC Training Room. All members present were communicated with virtually via Teams or in-person during the meeting.

- a. Village of Los Lunas
 - i. Greg Martin, Village Administrator – Present
 - ii. Naithan Gurule, Police Chief – Present
- b. Valencia County
 - i. Danny Monette, County Manager – Present
 - ii. Denise Vigil, Sheriff – Present
- c. Village of Bosque Farms
 - i. Gayle Jones, Village Clerk/Administrator – Not Present
 - ii. Andrew Owen, Police Chief – Not Present
- d. City of Belen
 - i. Andrew Salas, City Manager – Present
 - ii. James Harris, Police Chief – Present
- e. City of Rio Communities
 - i. Martin Moore, City Manager – Present
 - ii. Joshua Ramsell, Mayor Pro-Tem – Not Present
- f. Member-at-Large
 - i. Russell Griego – Not Present

III. Approval of Agenda – September 16, 2021 (Action Item)

- a. Discussion
Mr. Martin asked for comments. There were no comments.
- b. Motion
Mr. Salas motioned to approve the agenda.
- c. Second
Chief Harris seconded the motion.
- d. Vote

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CITY OF BELEN

ADMINISTRATOR
CITY OF BELEN

POLICE CHIEF
VILLAGE OF BOSQUE FARMS

CLERK
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MANAGER
RIO COMMUNITIES

COMMUNITY-AT-LARGE
MEMBER



VALENCIA REGIONAL EMERGENCY COMMUNICATIONS CENTER (VRECC)

Motion passed on a vote of 7 for and 0 against.

Greg Martin, Village Administrator – Yes
 Naithan Gurule, Police Chief – Yes
 Danny Monette, County Manager – Yes
 Denise Vigil, Sheriff - Yes

Andrew Salas, City Manager - Yes
 James Harris, Police Chief - Yes
 Martin Moore, City Manager - Yes
 Joshua Ramsell, Mayor Pro-Tem - Not Present

Gayle Jones, Village Clerk/Administrator - Not Present

Russell Griego, Member-at-Large - Not Present

Andrew Owen, Police Chief - Not Present

IV. Public Input

There were no public comments. Mr. Monette asked for two items, Amending the JPA to include Vote by Proxy and the District Director’s performance evaluation, to appear on the next agenda for the next meeting on September 30, 2021. Mr. Martin agreed and then explained the changes that he and Director Valdez had made to the agreed upon form which had been sent to the board prior to the meeting. Mr. Martin also explained the process by which the form needed to be completed and returned prior to the next board meeting.

V. Old Business

a. Increase Call for Service Rates for Contracted Agencies (Action Item)

i. Discussion

Director Valdez presented a summary of the item and summary of the public hearing. Tommy Sanchez, GIS/System Administrator for VRECC, represented the call for services numbers for the contracted agencies he presented at the previous meeting. Mr. Martin asked for any additional discussion. There was none.

ii. Motion

Mr. Monette motioned to approve the increase in the call for service rate from \$8.46 to \$9.52 for contracted agencies to take effect at the start of the next fiscal year.

iii. Second

Sheriff Vigil seconded the motion.

iv. Vote

Motion passed on a vote of 7 for and 0 against.

Greg Martin, Village Administrator – Yes
 Naithan Gurule, Police Chief – Yes
 Danny Monette, County Manager – Yes
 Denise Vigil, Sheriff - Yes

Andrew Salas, City Manager - Yes
 James Harris, Police Chief - Yes
 Martin Moore, City Manager - Yes
 Joshua Ramsell, Mayor Pro-Tem - Not Present

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VALENCIA REGIONAL EMERGENCY COMMUNICATIONS CENTER (VRECC)

Gayle Jones, Village Clerk/Administrator - Not Present

Russell Griego, Member-at-Large - Not Present

Andrew Owen, Police Chief - Not Present

b. Update on Private Ambulance Service for Valencia Co. – Director Valdez and Richard Doty, AMR Operations Manager, Central/Northern NM

Prior to the meeting, Director Valdez sent a summary of her report regarding this item to the board. Director Valdez reported that she spoke to the Public Regulation Commission (PRC) and that the transport license for Valencia County is not currently held by anyone. She then outlined the process by which a transport license is attained from the PRC. Director Valdez reported that another ambulance company may come into the county to assist with the status zero problem, but Superior Ambulance could not assist due to a previous protest. Director Valdez also reported that the PRC did not have any mutual aid agreements between Valencia County agencies and a private ambulance company which is a requirement by the PRC.

Joaquin Graham, the Director of AMR in New Mexico, spoke to the board and let them know that AMR is currently having staffing issues as are most of the ambulance services across the country. In addition, he explained that AMR is receiving an increase in calls especially in calls that are canceled on scene or en route and that he would like to sit down with some of the key stakeholders and see if they could address the issue.

Richard Doty, the AMR Operations Manager for Central and Northern New Mexico, also spoke to the board about the issues causing status zero situations. He stated that the turnaround time for ambulances to receive and drop off a patient at a hospital has a current average of two (2) hours and thirty-six (36) minutes. He reported that they currently have four (4) twenty-four (24) hour ambulances, two (2) twelve (12) hour ambulances, and one (1) duty supervisor paramedic unit to service Valencia County and that units from Albuquerque also assist on occasion. He explained that staffing is a serious issue and the other major issue is hospital drop times. He noted that drop times at Albuquerque hospitals is averaging over fifty (50) minutes at some hospitals.

Mr. Monette asked if there was anything the hospitals were doing to decrease the drop time.

Mr. Doty stated that hospitals are setting up extra triage tents outside and bringing extra staff in to process patients.

Mr. Graham also spoke about a potential future AMR program called ET3 that would prevent patients from being transported to Albuquerque hospitals. He

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provided a short summary of the program and stated that AMR could provide more information about the program at a later date.

VI. **Adjournment**

Mr. Martin adjourned the meeting at 10:42 am.

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